

Recommendations to improve the quality, efficiency, and performance of Council's maintenance and cleaning of Footscray CBD.

Following the Cleansing Service Review, a number of changes are proposed to the service. These changes are aimed at providing a more effective and efficient service which would adequately address the community's concerns and provide value for money.

Short Term Improvements (3 months)

1. Level of Service

A number of changes are proposed to the level of service as summarised in Tables 1.6 and 1.7.

Table 1.6 – Proposed Changes to Service Levels in Footscray Business District, Yarraville Village, Seddon Shopping Precinct, 16 Shopping Strips (10 full time employees)

Activity	Frequency (Current)	Frequency (Proposed)
Footpaths swept	4 Times a week	Daily
Footpath pressure cleaning	-	Quarterly
Roads Swept	4-5 times a week	Daily
Litter bins emptied	Daily (5am-1.30pm) & some bins twice a day	Daily (5am-1.30pm) & some bins twice a day
Litter bins cleaned (washed/disinfected)	Every 6 months	Monthly during Oct-April & Bi-monthly for rest of year
Litter bin enclosure & surround	Monthly	Fortnightly (wiped daily)
Litter pickup	Reactive	Daily
Laneways (46) swept & cleaned	Ad Hoc*	Weekly
Car parks swept & cleaned - 6 car parks (4 Footscray & 2 Yarraville)	Ad Hoc*	Weekly
Weed control # (FBD)	1 cycle per year	Quarterly
Autumn clean	8-12 weeks a year (May-July)	8-12 weeks a year (May-July)
Illegally dumped rubbish - Hot Spots (programmed)	Weekly	Integrated Amenity Service Delivery Model (IASD) **
Illegally dumped rubbish - CSRs (reactive)	Daily	
Stormwater pit cleaning # - 500 pits identified in FBD	Quarterly	Quarterly

Table 1.7 – Proposed Changes to Service Levels for the Rest of the City (9 full time employees)

Activity	Frequency (Current)	Frequency (Proposed)
Street sweeping	3 times a year	Quarterly – Rest of City
		Monthly - Category 4&5, Hospital Precinct (Eleanor & Gordon Sts)
Litter & recycling bin emptied	Daily	Daily
Litter bin cleaned (washed & disinfected)	Every 6 months	Monthly (Oct-April) & Bi-monthly for rest of year
Litter bin enclosure & surrounds	Monthly	Fortnightly (wiped daily)
Litter pickup	Reactive	Reactive
Laneways swept & cleaned (303 laneways)	Ad Hoc*	Annually
Car parks swept & cleaned – Other car parks (not Footscray, Yarraville, Seddon)	Ad Hoc*	Same as street sweeping program
Weed Control #	2 cycles per year	2 cycles per year
Autumn Clean	Ad Hoc*	2 times a year
Illegally dumped rubbish - 25 Hot Spots (programmed)	Weekly	Integrated Amenity Service Delivery Model (IASD) **
Illegally dumped rubbish - CSRs (reactive)	Daily	
Stormwater pit cleaning # 14,000 pits throughout the City	Every 2 to 3 years	Programmed

Medium Term Improvements (18 months):

1. Public place recycling
2. Community recycling hubs
3. Cigarette butt bins
4. Renewal works, eg. Repainting light poles / seats, replacing furniture
5. Long term plan to refurbish the FBD.